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Fourblend.com currently provides users with access to a large collection of on-line design, marketing and printing resources (collectively, the "Service"). Unless explicitly stated otherwise, any new features that augment or enhance the current Service, including the release of new Fourblend.com features, shall be subject to these Terms of Service. You understand and agree that the Service is provided "AS-IS" and that Fourblend.com assumes no responsibility for deletion, mis-delivery or failure to store any user communication, design, graphic, or photo that you or any other person customizes or supplies.

Fourblend.com cannot, and does not, check any submission for spelling, grammar, or any other errors. The design will be printed as it appears during the approval step. It is the sole responsibility of the customer to ensure that all materials submitted for printing are formatted correctly.

Fourblend.com guarantees prints will not be defective in accordance with CMYK industry standards for pleasing color. We offer no guarantee of "match-print" color fidelity and cannot prevent slight color shift throughout an order. Fourblend.com does not guarantee color will match the preview as it appears on a customer's monitor, as we cannot compensate for color variance on each customer's monitor. Fourblend.com is not responsible for any color shift that occurs in conversions from RGB to CMYK color modes. We recommend all custom designs be designed in CMYK and uploaded in CMYK. You may also upload in RGB if you choose. However, the color will be converted and may not be as accurate. If a print is found to be defective due to the fault of Fourblend.com, then you may contact Fourblend.com to request a reprint. Fourblend.com must be contacted via e-mail at **info@fourblend.com** or by phone at **(404) 437-8787** within 30 days of receiving your order. If product is deemed defective due to the fault of Fourblend.com, one of the following resolutions will be offered: A. If a reprint is requested, and the product is found to be defective, Fourblend.com will reprint at no charge to the customer with the same production and delivery terms extending from the time of resolution. Samples may be requested prior to any action being taken; or B. If a refund is requested, a Customer Retention representative will contact you to help issue your RMA (Return Merchandise Authorization). Customer must contact an Fourblend.com representative within five business days of communication from Fourblend.com' Customer Retention representative to verify the request.

Fourblend.com reserves the right to request and review samples of the claimed defective product before issuing a RMA. If the product is found to be defective due to customer error, a RMA will not be issued and a refund will not be authorized. If the product is found to be defective due to an Fourblend.com error, the product must be returned. The product must be received by Fourblend.com within 30 days after RMA is issued. Refunds will be processed only after an RMA has been issued and the entire product has been returned to and reviewed by Fourblend.com.

Refunds will not be offered for customer errors. Customer errors include typos, incorrect file submission in accordance with our specifications, duplicate orders, misunderstandings of turnaround time stated on our FAQ page, slight color variances within four color (CMYK) industry standards for pleasing color, disregard for cutting and folding tolerances within stated limits on the website, undeliverable packages/3rd delivery attempts and orders returned without an RMA. Other errors that customers are responsible for include blank cards, borders incorrect card orientation, crop marks, incorrect folding orientation, hard to read text and images, missing logos, mini images, images that are not full bleed, colors that are out of gamut, designs that are outside of our stated bleed and pixelated files. Designs where the text and other graphical objects are not placed well within the bleed. Fourblend.com recommends that text and other graphical objects be placed well within the bleed. Customers should leave some space between the objects and the bleed boundary; Fourblend.com recommends all backgrounds be designed to extend to the full bleed line.

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Fourblend.com is an international company with printing and shipping locations across the United States. While we make every attempt to ship from the location nearest you, your order may come from any of our locations. Packages shipped outside of the country of origin may be charged a duty based on the receiving country's import tax. Fourblend.com is not responsible for the payment of this fee.

You understand and agree that Fourblend.com and its officers, employees, agents, vendors, affiliates or subcontractors, shall not be liable to you for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if Fourblend.com has been advised of the possibility of such damages), resulting from: (i) your use or inability to use the Service; (ii) your cost of procurement of substitute goods and services resulting from any goods, data, information or services purchased or obtained or messages received or transactions entered into through or from the Service; (iii) the unauthorized access to or alteration of your transmissions or data; (iv) statements or conduct of any third party on the Service; (v) delays in receipt of an order; or (vi) any other matter relating to the Service.

Fourblend.com cannot be held responsible for any inability to print on the product after purchase. Fourblend.com' products are often coated and can be difficult to print on. UV coated products cannot be printed on while matte covered products may require commercial printers. Please test using a sample and verify that your printer will work before placing an order. Printing on products using after-market printers is not a valid reason for reprint or refund.

Fourblend.com does not refund, cancel or credit if the service failure is caused, in whole or in part, by acts of God, weather conditions, environmental or dangerous goods incidents, perils of the air, public enemies, public authorities acting with actual or apparent authority, acts or omissions of customs officials, authority of law, quarantine, riots, strikes, work stoppages or slowdowns, or other labor disputes or disturbances, civil commotions or hazards incident to a state of war, local or national disruptions in ground or air transportation networks or systems due to events beyond our control, disruption or failure of communication and information systems, disruption or failure of utilities, or other circumstances beyond our control.

Orders may only be canceled via email at info@fourblend.com. Orders that have already been fully processed cannot be canceled.

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